

# OrcaCom 3CX Softphone Setup Guide



## Step 1 Download and install the 3CX phone

Go to <http://www.3cx.com/VOIP/softphone.html>

## Step 2 Prepare your OrcaCom Details

Extension: (your OrcaCom number)  
ID: (your OrcaCom number)  
Password: (your OrcaCom password)  
SIP server: sip.orcacom.co.nz

Once installation is complete you will see the following window

## Step 3 Fill in Extension, ID and Password details as below

Connection settings

Profile  
099744775 [New] [Delete]

Credentials  
Enter your SIP account credentials  
Extension: 099744775  
ID: 099744775  
Password: \*\*\*\*\*

My location  
Specify the IP of your PBX/SIP server  
 I am in the office - local IP [ ] of PBX  
 I am out of the office - extern IP sip.orcacom.co.nz of PBX

Tunnel  
3CX uses proxy RTP&SIP over a single port  
 Use tunnel  
Local IP of remote PBX: [ ]  
Tunnel password: [\*\*\*] Port: 5090

[Advanced settings] [OK] [Cancel]

## Step 4 Click "advanced settings"

Advanced settings

Enter details as displayed below:

Advanced settings

Interface: 127.0.0.1  
Local port: 5070 [Any]  
PBX port: 5060 [Default]  
PBX voicemail: \*55  
RTP ports: 40000 40019  
STUN server: stun.3cx.com  
Registration time: 30 minutes  
SIP transport: UDP [Certificates]  
RTP mode: Normal  
Codecs: PCMA [Up] GSM [Down] PCMU  
 Support RFC2833 DTMF  
Payload number: 101  
 Support INBAND DTMF  
 Support SIPINFO DTMF

[OK] [Cancel]

**Step 5** Click OK. Get ready to make and receive phone calls.

Your new configured 3CX phone will appear as below

